Comprehensive health care services respond effectively to the needs of their patients not just in terms of treatment of health problems but also by addressing overall well-being by understanding, informing, involving, counselling and respecting the individual. By contrast, the history of health care for people with learning disabilities has been characterised by a lack of communication and poor understanding of their ordinary and special needs. There have been many barriers to access to health services that most members of the population take for granted. In addition, people with learning disabilities have many special health care needs that also have to be addressed. Therefore, person-centred services must be aware of the wide range of needs to which they must be able to respond while treating each person as an individual (see Box 1).

### Health care needs of people with learning disabilities

#### Ordinary health care needs

People with learning disabilities have ordinary health care needs similar to those of the rest of the population and the same rights of access to health care services (Lindsey, 1998). In the UK this involves access to health promotion, primary health care services, community health services and specialist health services as required. However, barriers to access arise from two main sources: the learning and communication difficulties of people with learning disabilities and the knowledge, attitudes and beliefs of carers, clinicians and managers of services. This situation has five main consequences, which are described below and summarised in Table 1.

**Learning and communication difficulties**

The individual with a learning disability may not understand the significance of a healthy lifestyle and the importance of health screening or recognise symptoms or signs of ill health. This can lead to failure to cooperate with carers in following a

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**Box 1 Requirements for meeting the health care needs of people with learning disabilities**

- Equal access to all health services
- Sufficient support to enable access to these services
- Disability awareness as an integral part of staff training
- Access to specialist health services for those with more complex and special needs
- Community learning disability teams delivering and/or coordinating these services by working closely with primary health care services (health facilitation role)
- Systems for individualised health care planning (such as Health Action Plans)
- Partnerships between agencies, service users and carers, so that social, educational and health care needs are addressed in a coordinated way

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Mary Patricia Lindsey has been a consultant in learning disability psychiatry in Cornwall for over 20 years, developing community services for children and adolescents and for adults. She was Chair of the Faculty for the Psychiatry of Learning Disability, Royal College of Psychiatrists, from 1998 to 2002 and is Consultant Adviser to the Chief Medical Officer. Her research interests include epidemiology and autism. Correspondence: Cornwall Healthcare Trust, West Resource Centre, The Kernow Building, Pool, Redruth TR15 3QE, UK.
There are several ways of addressing this. First, services should ensure that people with learning disabilities have opportunities to learn about their health and that information is provided in ways that take communication difficulties into account. Picture-based books are available aimed at people with learning difficulties and their carers (e.g. Hollins & Downer, 2000; Hollins & Perez, 2000). Some community learning disability teams have found that well-woman and well-man groups have been successful in raising awareness of health issues.

Second, people with severe learning and communication difficulties may not be able to express discomfort or pain in usual ways. Carers must be aware of this and sensitive to changes in behaviour or wellbeing that indicate pain, illness or unhappiness.

Third, regular health (including dental and sensory) checks are needed to detect problems by symptom screening and physical examination (Martin et al, 1996). It is important to screen for mental as well as physical health problems; the Psychiatric Assessment Schedule for Adults with Developmental Disabilities (PAS–ADD) can be used for this (Hester Adrian Research Centre, 1996).

**Poor carer and professional awareness**

Carers may not be aware of the importance of a healthy lifestyle and may misinterpret changes that indicate health problems. Inexperienced carers and professionals may assume that unusual or changed behavioural patterns are a manifestation of the learning disability rather than caused by discomfort or a mental health problem. Many family and paid carers lack knowledge about health issues, and training opportunities should be available to them. All health professionals need ongoing training to recognise and respond appropriately to the ordinary and special needs of people with learning disabilities.

**Discrimination**

Carers and professionals may undervalue people with learning disabilities and may not consider their health needs to be important. In extreme cases this has led to neglect, ill treatment, euthanasia or discrimination in the UK and to the practice of eugenics to the point of homicide elsewhere, particularly in Nazi Germany (Weale, 2001). Most often, however, it leads to more subtle discrimination and neglect of health care needs. This can be addressed in various ways.

First, the training of carers and professionals should include examination of their own and society’s attitudes and beliefs and the ways that these shape services and service responses. Positive changes in attitudes and beliefs can most readily be achieved by direct contact and discussion with self-advocates and with family carers.

Second, organisations should have explicit policies about disability discrimination based on discrimination legislation and also ‘whistle-blowing’ policies; involvement and consultation with service users and carers should be a priority. Professional organisations should make these explicit in their codes of conduct.

**Physical and administrative barriers**

Physical barriers to access may be present and these include not only unsuitable buildings but also
unsuitable signs, support, information about appoint-ments, timing of appointments and information about treatment. Sometimes people with learning disabilities need careful preparation for hospital appointments or admissions and opportunities to familiarise themselves with places and procedures. Again, books addressing such issues are available (e.g. Hollins et al., 1998a, b). Issues of consent also need to be understood and addressed in order to avoid this becoming another barrier to access.

Services should be aware of the potential needs of people with learning disabilities by listening to them and to specialist learning disability services and should then undertake the adaptations that are needed. Flexible services are necessary in order to accommodate the particular needs of people with learning disabilities.

Social factors

Finally, barriers to access will be greater if services are insensitive to the social, ethnic, cultural and economic backgrounds of individuals and their families: these should be both recognised and understood (Baxter et al., 1990).

Special health care needs

In addition to ordinary health care needs, people with learning disabilities may have much greater special health care needs than the general population (Table 2). They have high rates of general health problems, mental health problems, epilepsy, sensory impairment, cerebral palsy and other physical disabilities. They need assistance with personal growth and development, and many syndromes and genetic and chromosomal causes of learning disabilities carry particular health risks.

To address this, health professionals can work alongside colleagues in education and social services to advise on the development of skills and approaches to overcoming disabilities. Physiotherapists have an important role in assisting the development of gross motor skills, occupational therapists in the development of fine motor skills and coordination, and speech and language therapists in communication skills. Mental health professionals can advise on the promotion of good mental health through the development of emotional security, self-confidence and self-esteem and through bonding to primary caregivers.

Family members should not be overlooked: they are at risk of mental health problems as they come to terms with the child’s disability, and they also have to cope with the practical aspects of care and skills development.

The cause of the disability

If possible, the cause of the learning disability should be found in order to identify the particular physical or mental health risks associated with that condition. For example people with Down’s syndrome are at greater risk of congenital heart disease, visual and hearing impairments, thyroid disorders and pre-senile dementia, and those with tuberous sclerosis are at risk of epilepsy, rhabdomyomas, renal disorders, autistic spectrum disorders and cerebral tumours of low-grade malignancy. These physical and behavioural phenotypes are becoming

| Special health care needs that frequently arise for people with learning disabilities |
|---------------------------------|---------------------------------|
| **Special needs**               | **Addressed by**                |
| Skills development, remediation and recognition of psychological and family needs | Multi-disciplinary interventions and advice from specialist practitioners |
| Identification of the cause of the learning disability and of associated risk factors | Professional awareness of physical and behavioural phenotypes |
| Recognition, assessment, diagnosis and treatment of complex mental health presentations and problems | Carer education and screening of vulnerable groups |
| Recognition of autistic spectrum and other developmental disorders associated with learning disabilities | Specialist mental health and challenging behaviour services |
| Epilepsy that is often refractory and may be associated with behavioural problems | Good diagnostic services |
| Detection of sensory impairments | Early intervention |
| Physical disabilities and disorders | Specialist services for remediation and treatment |
|                                 | Specialist epilepsy services |
|                                 | Specialist services for diagnosis and intervention |
|                                 | A range of specialist services |
increasingly recognised as a source of some health problems and professionals should be aware of their potential significance (Dykens & Hodapp, 1999).

**Mental health needs**

The assessment, diagnosis and treatment of mental health problems in people with learning disabilities requires a good understanding of the genetic, neurological and social predisposition to mental illness that is likely to account for the much higher rate reported in this population. In addition, it is necessary to know about the developmental disorders, including autistic spectrum and attention-deficit hyperactivity disorders, that frequently coexist with a learning disability. Mental disorders may present atypically and people with diagnosable mental illness tend to be more able, usually with only a mild learning disability. It is extremely difficult to diagnose a mental illness in a person with a severe learning disability because the diagnostic criteria require that the person has the ability to report subjective symptoms. It is very likely that mental health problems are underreported in people with learning disabilities (Patel et al, 1993).

**Targeted services**

The justification for comprehensive and extensive mental health services geared to people with learning disabilities is broad-based. Estimates vary, but 10–39% of adults with learning disabilities have mental health needs arising from additionally diagnosed psychiatric and behavioural disorders (Borthwick-Duffy, 1994; Bernal & Hollins, 1995). The rate of specific disorders such as schizophrenia has also been shown to be greater than in the general population (Doodys et al, 1998; Morgan et al, 2000). There is some evidence that in community settings the rate of psychiatric disorders such as anxiety and depression is higher than it was in the institutions (Jacobsen, 1982; Day, 1985). This may be a reflection of the stress of coping with day-to-day living, particularly if there is inadequate or unskilled support and insufficient attention to lifestyle issues.

Challenging behaviour is often accompanied by carer stress and carer reactions that reinforce the abnormal behaviour pattern over time (McGill et al, 1996). The uncertain status of challenging behaviour makes it difficult to achieve a consensus on the rate of mental health problems in people with learning disabilities. About 6% of people with learning disabilities show behaviours that can be regarded as seriously challenging (Kiernan & Qureshi 1993). These problems are often long-term behavioural patterns rather than time-limited illnesses. However, there have been suggestions that mental illness may underpin at least some of these behaviours (Allen & Kerr, 1994).

People with challenging behaviour in the absence of diagnosed mental illness are most likely to have communication difficulties, often as part of an autistic spectrum disorder, severe-to-moderate learning disabilities and an inappropriate care environment. Modern behavioural approaches can result in significant short- and medium-term reductions in the severity of the behaviour (Allen & Felce, 1999), and psychotropic medication may be effective when there is an underlying psychiatric or developmental disorder.

Mental health problems occur at all ages. Children and adolescents with learning disabilities have a much higher rate of mental health problems compared to other children. It has been estimated that 50% of them are likely to need special services at some point in their childhood (Royal College of Psychiatrists, 1998; Bernard, 1999). Elderly people with learning disabilities have a higher rate of mental disorder compared to other elderly people and to younger adults with a learning disability (Cooper, 1997). Some of this is due to the high prevalence of dementia (Patel et al, 1993).

Offending behaviours are often included under the category of challenging behaviours and some are secondary to psychiatric disorder. People with learning disabilities are overrepresented in the criminal justice system and are most likely to commit crimes against other people (Hayes, 1996).

**Developmental disorders**

Many people with learning disabilities have autistic spectrum (Gillberg, 1999), hyperactivity (Fox & Wade, 1998) and other developmental disorders, even if not formally recognised. Therefore it is important that all services for this population have the skills to recognise and make adequate local provision for them.

This involves many factors. First, there must be good diagnostic services, to detect in early childhood any developmental disorder additional to a learning disability. The diagnosis depends on a full and competent assessment by a child and adolescent psychiatric, paediatric or learning disability service that specialises in this area. This will include a detailed developmental history as well as direct observation of the child and family.

Second, treatment is important. There is some evidence that early intervention for children with autistic spectrum disorders may result in significant improvements in skills and behaviour (Lovaas et al, 1989; Schopler, 1989; Siegel, 1996). Attention-deficit and hyperactivity disorders may benefit from the use of psychostimulant medication, which requires
specialist assessment and monitoring. Communication disorders are often associated with challenging behaviour. Speech and language disorders require access to skilled speech and language therapy and carers and teachers who can apply such specialist advice in day-to-day care. Coordination disorders (dyspraxia) require skilled occupational therapy input. Tic disorders may improve with the use of medication but are often undiagnosed.

**Epilepsy**

Access to specialist services for epilepsy is important because 13–24% of people with a learning disability are affected by the disorder (Jenkins & Brown, 1992; Deb, 2000). They are also at a much greater risk of more complex and refractory seizure disorders (Deb & Joyce, 1999).

Modern diagnosis includes referral to a specialist with expertise in epilepsy for detailed examination and investigation, followed by effective monitoring of seizure control and medication. Expert knowledge is required of the many anti-epileptic drugs available and of the indications and risks associated with their use.

**Sensory impairments**

Sensory impairments must be detected and remedied to minimise the consequent disability, and a specialised and sensitive approach is usually needed. About 30% of people with learning disabilities have a significant sight impairment and 40% have significant hearing problems. Sometimes both are present, resulting in a complex disability. The prevalence of these problems increases with age, and professionals should be aware of this as a possible explanation for changes in behaviour and awareness. Sensory disabilities are often associated with challenging behaviour. There is a very high rate of underdetection of sensory impairments, most of which can be treated.

**Physical disabilities**

Up to 30% of people with learning disabilities also have physical disabilities, most often owing to cerebral palsy, and they need input from a range of specialist services. A large number of serious health problems are secondary to these physical disabilities (e.g. gastro-oesophageal reflux, aspiration pneumonias, risk of choking, joint pains and muscle spasms). The chronic discomfort caused by such problems may present as a behavioural problem and this can lead to misdiagnosis. Pain management is particularly important for people who cannot easily communicate their discomfort.

Some people with learning disabilities have very complex health needs because of multiple disabilities and some are totally dependent on others for their care throughout their lives. They may need a wide range of equipment and adaptations.

Children with profound disabilities are living longer, often with life-maintaining technologies that require a high level of skilled care. Some serious conditions are life-threatening and palliative care is required.

**Changes in health care services**

**Previous patterns of service delivery**

It is evident from the range of needs that no single service can effectively meet them all. People with learning disabilities are a heterogeneous group in terms of their age, degree of disability and associated health problems.

In the past, large hospitals were established mainly for care and segregation rather than with a therapeutic purpose, and the staff attempted to address all the physical and mental health needs of their long-stay patients. As these hospitals became overcrowded, care standards became poor and the problems of institutionalisation were increasingly recognised. As a result, a policy of resettlement from hospital to the community has been in operation in the UK for over 30 years but is not yet complete. Pilot projects in the 1980s showed that even people with high health care needs could be cared for by community services if the various agencies worked together effectively.

As the hospitals closed, the professional staff shifted their specialist work to community settings and specialist community learning disability teams have become the norm in most areas. The knowledge and skill base has steadily improved so that more effective interventions are now available to help people with learning disabilities and their families and carers (Emerson et al, 1996).

However, the majority of those with learning disabilities have always lived in the community and have had to compete with the general population for health care. There is evidence that the health needs of these people have for many years gone underrecognised or undertreated in the ordinary primary, community and hospital health services. This is less likely to happen if specialist services are involved in drawing attention to the barriers to access and in meeting the special needs outlined above.
Patterns of health service provision for people with learning disabilities are shifting (Box 2). The residual hospital provision is mainly for specialist psychiatric assessment and treatment and also for some continuing care of people with severe and complex health problems. ‘Social care’ is no longer the responsibility of health services and the emphasis is much less on the disability and much more on support to the individual to build on strengths and respond to needs. There is a risk that this change of emphasis could lead to neglect of health care needs, and there has been a recent resurgence of interest and concern in this area (Lindsey, 1998). The difficulty in separating health from social care, particularly for people with long-term and complex needs, has led to an increasing emphasis on partnerships between organisations. Also, there has been an increasing awareness that the problems of institutionalisation and poor-quality care can arise in any care setting and that organisations that commission, provide and monitor services must work together to ensure that service delivery is optimal in terms of quality and effectiveness.

As a result of international and national changes in services for people with learning disabilities and changes in the attitudes of society towards them, there have been major policy reviews at government level (Scottish Executive, 2000; Department of Health, 2001a), with considerable implications for future provision of health care services.

### Elements of comprehensive health care services

The two main elements of service provision for people with learning disabilities are the enhancement of access to mainstream health services and the provision of specialist services only when the needs of individuals cannot be met by ordinary services. In view of the complex and long-term needs of many individuals, services must also ensure that care is effectively coordinated and planned.

### Access to mainstream services

Health promotion services should work with service users, carers and the agencies involved to ensure that health promotion is accessible to people of all ages with learning disabilities and geared to their needs. They also have a role in educating carers and professionals, who can then promote the health of this population. It is important to promote mental as well as physical health, but this is often neglected.

Screening services should understand the importance of including people with learning disabilities and helping them to cooperate with screening. Guidance on accessing breast and cervical screening services has been produced by the National Cancer Screening Programmes (National Health Service, 2001a, b).

Primary health care services not only provide care and treatment but also act as a gateway to specialist services. They therefore play a key role and need to be well-informed about the needs of people with learning disabilities (Lindsey & Russell, 1999). A Government White Paper for England (Department of Health, 2001a) states that by June 2004 all people with learning disabilities should be registered with a general practitioner (GP) and that all general practices will have identified all people with a learning disability registered with the practice. Staff from community learning disability teams will take on the role of health facilitators to support people with learning disabilities in gaining access to the

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**Box 2  Trends in the pattern of health service provision for people with learning disabilities**

- Shift from institutional to personalised community care, leading to greater use of community health services and reduction of the barriers to access
- Increasing service-user and carer consultation and involvement in improving services
- Changes in health needs as more children with complex disabilities live into adulthood and most people with learning disabilities reach old age
- Identification of physical and behavioural phenotypes
- Development of specialist out-patient and in-patient mental health services for people with learning disabilities with complex needs
- Improved understanding of developmental disorders and specialist interventions for these
- Increasing awareness of the need to develop mental health services for children and adolescents with learning disabilities and emphasis on early intervention
- Increasing awareness of the needs of older people with learning disabilities
- Improved understanding of seizure disorders and new treatment approaches, leading to higher expectations of services
help that they need from primary care and other NHS services. The role of health facilitators should embrace mental as well as physical needs. Each individual with a learning disability will also be offered a Health Action Plan, and responsibility for completion and subsequent updating of this will rest with the health facilitator in partnership with primary care nurses and GPs. The effectiveness of this novel approach to improving the health of people with learning disabilities has yet to be evaluated.

There are many other community health services to which people with learning disabilities will need help to gain access; these include dental, optician, continence promotion, nutrition, audiology, pharmaceutical, sexual health and chiropody services.

Access to general hospital services continues to cause concern for many families because these services often lack the sensitivity and flexibility required to respond to special needs. People with learning disabilities and their carers often complain that the attitudes of staff are discriminatory. Nevertheless, they also report a steady improvement over the years, with greater equity of access and treatment. The same standards of care available to the general population, for example those described in the recent National Service Frameworks for England (Department of Health, 1999, 2001b) apply equally to people with learning disabilities.

Access to specialist health services

Children

Specialist health care for children with learning disabilities are provided by child health services, which are now developing a greater community focus. Community paediatricians frequently have a long-term involvement with children with learning disabilities and their families; for children with life-threatening illnesses community nurses and children’s hospices also play an important role. The holistic approach and the continuity of care provided by such services are highly valued by most families. Some services also employ psychologists and address the mental health needs of children and their families; others work closely with child and adolescent psychiatric services or with specialist learning disability services that cater for children.

There is now widespread recognition of the importance of sensitive communication and counselling for families from the time of diagnosis of a disability. Unfortunately in many areas there are inadequate or no services for children and adolescents with more complex and severe mental health problems. The probable importance of early, skilled intervention to reduce challenging behaviour and other mental health problems has been recognised relatively recently and the lack of services is such that the potential long-term impact of such an approach has not yet been evaluated (Emerson, 1996).

Adults

In contrast to the situation for children, most, but not all, areas of the UK have specialist mental health services for adults with learning disability (Royal College of Psychiatrists, 1996/7). However, there are no specialist physical health services equivalent to those for children that can address the more complex needs associated with chronic physical disabilities and health problems. This service deficit is becoming even more evident now that many children with severe health problems requiring interventions (such as gastrostomy) are surviving into adult life. This is a historical anomaly that arose because the medical staff in the large learning disability hospitals aligned themselves with the speciality of psychiatry in the 1960s and 1970s.

Community learning disability teams often employ physiotherapists to work with adults, and learning disability nurses have a more holistic approach. However, medical support is often lacking unless the learning disability psychiatrist has an interest in this area. In other countries, notably The Netherlands, there are very good specialist health services for adults with learning disabilities who have physical health problems, but there is a lack of specialist psychiatric services.

Epilepsy

Access to epilepsy services is also very variable, and providers of these services may be paediatricians, neurologists or learning disability psychiatrists. Most psychiatrists and other health professionals working in specialist learning disability services have a good understanding of the issues related to epilepsy and of seizure and medication monitoring and management. Many learning disability and neurology services now have epilepsy nurse specialists, who have an important role in patient education, support and monitoring. There are also tertiary neuropsychiatric services.

Old age services

As people with learning disabilities living in the community are increasingly surviving into old age, the need for specialist services for the elderly is emerging. Learning disability services and old age services must work together to address this problem.

Mainstream v. specialist care

In the UK, the existence of specialist mental health services for people with learning disabilities is the
envy of psychiatrists in many other countries. It has resulted in the development of very effective services that can respond to the complex mental health needs outlined above (Lindsey, 2000). However, it has also been criticised because it is seen as discriminatory and leading to the exclusion of people with learning disabilities from mainstream mental health services. It is clearly unacceptable for people with learning disabilities to be excluded from mental health services from which they could benefit. On the other hand, many mental health professionals report that inclusion without addressing special needs may disadvantage the individual (Gravestock & Bouras, 1996). In reality, overstretched mental health workers in mainstream care have neither the time nor the willingness to expand their skills and knowledge base; furthermore, they are not motivated to do so when they are aware that specialist services do exist that are generally better equipped with skills, although often even more poorly resourced.

For some patients with very special needs, such as those with forensic problems, the situation is even more acute, as there is a national shortage of suitable in-patient and out-patient services. In each area, local in-patient services offering specialist psychiatric assessment and treatment are essential but the number of beds required depends on the resources and effectiveness of the community services (Lindsey, 1998). The Scottish Executive’s (2000) strategic review of services estimates that four treatment and assessment beds are required for every 100,000 head of population, in addition to appropriate community services to avoid in-patient admissions. Specialist mental health services should be able to address the needs of patients of all ages with a wide range of mental health problems, and this requires an extensive knowledge and skills base. It should also be possible for those services to help people with learning disabilities to gain access to mainstream mental health services if these can better meet their needs.

**Equal access to health care**

It is essential that sufficient high-quality multi-disciplinary specialist services are available, and the locally based community learning disability team is a key component of these. However, the goals of such teams are being changed to give greater emphasis to their role in providing specialist expertise to enhance the competence of local services. This includes direct support, facilitation, teaching and service development. It also requires other services to work collaboratively in partnerships with specialist services. In addition, the teams must have access to the necessary range of in-patient, assertive outreach and other very specialised services.

The training of health professionals to work with people with learning disabilities and to understand their needs is crucial to the success of a policy of equity of access and this must be an ongoing process.

The planning and coordination of health care is increasingly the responsibility of primary health care services, with the support of specialist learning disability services. The introduction of Health Action Plans as part of the personal planning process should help in the provision of the necessary health services and the development of those that are not currently available. The health facilitator role will be critical in this.

Organisations involved in the commissioning and provision of health and social care must support these changes at every level if they are to be successful.

**References**


Multiple choice questions

1. People with learning disabilities:
   a. need separate health care services
   b. often can learn to advocate for their own health
   c. are less aware of pain than other people
   d. often experience discrimination
   e. need regular health checks.

2. As regards the health of people with learning disabilities:
   a. they have a much higher rate of mental health problems than the general population
   b. about 50% show seriously challenging behaviour
   c. about 40% have a significant hearing loss
   d. they have the same rate of autistic disorders as the general population
   e. about 60% have epilepsy.

3. Large hospitals for people with learning disabilities in the UK:
   a. were all closed by 1999
   b. at one time cared for more people with learning disabilities than were left in the community
   c. provided better health care than was available in the community
   d. had professional staff who relocated to community teams
   e. provided an institutional model of care.

4. UK policy for health care services for people with learning disabilities includes:
   a. specialist mental health assessment and treatment beds
   b. placing all offenders in medium secure units
   c. access to child and adolescent mental health services
   d. exclusion from mainstream health services
   e. provision of special health promotion information and programmes.
5. In the future, community services for people with learning disabilities in the UK are likely to:
   a. ensure availability of a health professional who will facilitate access to health care services
   b. make training in disability awareness a fundamental part of professional training
   c. make special provision for health care for all
   d. provide Health Care Plans for all
   e. stop providing specialist learning disability health care services.

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Lindsey’s paper (2001, this issue) summarises what is known about the poor health status of people with learning disabilities. Also, it provides an overview of the ways in which the barriers to effective health care, which differ in type and levels of resistance, may be lowered or removed. Pinpointing the alignment of the long-stay hospital care with the discipline of psychiatry as anomalous, the paper helpfully draws attention to the messes that have arisen from this and from putting people with learning disabilities into hospitals that were not really hospitals.

The pervasive practice of segregation in the National Health Service (NHS) has a bitter history, the ripple effects of which are still being felt in respect of, among other things, the long-standing voids in the general medical and nursing curricula in respect of the health of people with learning disabilities; the major differences in their health status when compared to those without learning disabilities; the death rates for adults with learning disabilities, which tend to exceed those for adults without (McGuigan et al, 1995); effective exclusion from health screening; inexperienced caregivers with both health and social care backgrounds attributing people’s behaviour to their learning disabilities; the alarming absence of ‘health consciousness’ in many services for people with learning disabilities; the overreliance on disconnected community learning disability teams, largely comprising social workers and learning disability nurses (Brown et al, 1992) to deliver health care to adults with learning disabilities; and tolerance of ‘less favoured treatment’ such as that evidenced by the following, from the Royal Brompton Hospital (RBH) & Harefield Hospital’s (2001) summary report on paediatric cardiac services:

In our view there was an agreed practice throughout the 1980s to recommend medical management rather than surgical intervention for children with Down’s Syndrome. (para. 123, p. 39)

Some doctors at the RBH, by taking into account non-cardiac concerns and the possible future demands on the family did not focus sufficiently on what was in the best interests of the child as the patient. As a result the treatment offered was construed by parents as discriminatory. (para. 124, p. 40)

Against such a backdrop, it is perplexing that a population that has always been within the province of the NHS is such a neglected minority. Little wonder that the White Paper for England, Valuing People (Department of Health, 2001) states:

Margaret Flynn is a senior lecturer at St George’s Hospital Medical School (Department of Psychiatry of Disability, Jenner Wing, Cranmer Terrace, London SW17 0RE, UK) and Assistant Director of the National Development Team.
Because mainstream health services have been slow in developing the capacity and skills to meet the needs of people with learning disabilities, some NHS specialist learning disability services have sought to provide all encompassing services on their own. As a result, the wider NHS has failed to consider the needs of people with learning disabilities. This is the most important issue which the NHS needs to address for people with learning disabilities. (para. 6.3, p. 60)

While Lindsey’s paper encodes the insights that arise from people with learning disabilities, their relatives and caregivers in learning disability services, it also reflects the collective aversion to confronting the legacies of investing in long-stay hospitals, specialist accommodation and health care. This permits most of us, including ‘the mainstream NHS’, to believe that people with learning disabilities have to live elsewhere – in places that do not involve us. Yet we cannot cut 2% of the population off from the rest of the body politic and pretend that it never belonged. ‘Person-centred approaches’ and the mantras of ‘rights, independence, choice and inclusion’ enshrined in Valuing People have a naivety that confirms their elusiveness – especially when the same White Paper asserts as a ‘Key Action’ that ‘All people with a learning disability [are] to be registered with a GP by June 2004’ (p. 61).

So, the place in the NHS where many important decisions are made – primary care – is unavailable to some people with learning disabilities. They have just under 3 years to hang on until they have GPs. There is no change for the majority of people who are registered with GPs, who do not access primary care as often as their health needs would require.

Valuing People reminds us that the National Service Frameworks ‘apply equally to people with learning disabilities as to other patients and people with learning disabilities should benefit from all of these initiatives’ (para. 6.2, p. 66). It offers no clues as to how this ideal is to be realised. There is no change, for example, in the current situtation in which child and adolescent mental health services discontinue well before adulthood and ‘mainstream’ mental health services decline to treat people with learning disabilities and mental health problems. And there’s the rub. Valuing People is not a National Service Framework with accountable targets and clear standards.

Valuing People presents a compelling analysis of all that is wrong with services offered to people with learning disabilities and their families. It buckles when it proposes solutions. Although it is superficially persuasive to propose that the tasks of health facilitation to be assumed by learning disability nurses ‘will support people with learning disabilities to access the health care they need from primary care and other NHS services’ (para. 6.12, p. 13), as complemented by the Patient Advocacy Liaison Service in NHS Trusts, there are 11 000 learning disability nurses and 1.2 million people with learning disabilities. ‘Comprehensive healthcare’ must acknowledge the constraints surrounding such solutions if health care coverage is to be enacted. Facilitation requires parallel animation from senior clinicians throughout the mainstay NHS. It also requires rethinking of impermeable specialties and resourcing of the kind that would enable all vulnerable adults to have person to person help when they go into hospital for example. Further, it has to demonstrate convincingly that health promotion and health maintenance can be accomplished collaboratively.

Having a learning disability is powerfully determinative of being offered the means to survive beyond infancy, if the stigmata of a syndrome are present, of health status from childhood to adulthood and even of the manner of dying. We must not concede the inevitability of these disadvantages. Achieving comprehensive health care is a long-term project in which we have an obligation to create anxiety in ‘the mainstream NHS’ about lopsided interpretations of equality and discrimination and our roles in sustaining these. We should also be required to demonstrate local, corporate and unprecedented solutions that foster sound development in which the participation of people with learning disabilities and their relatives is dramatically expressed.

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